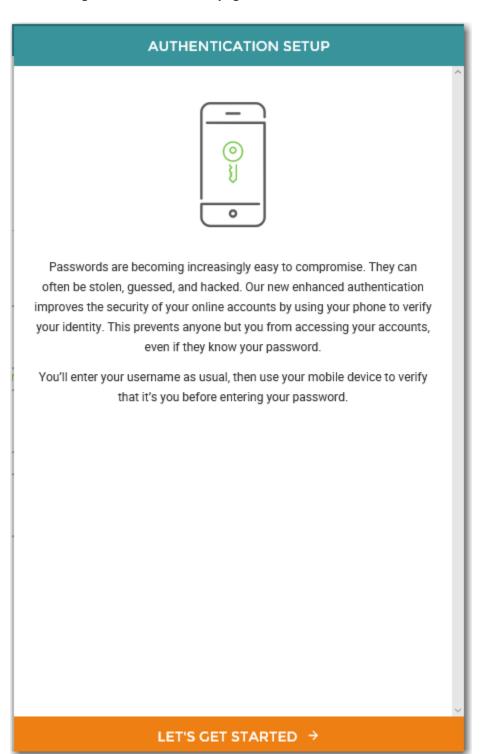
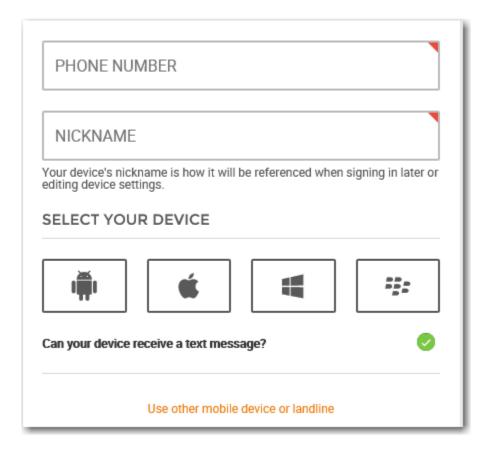
OOBA Customer Set Up

1. User will begin with a Get Started page.



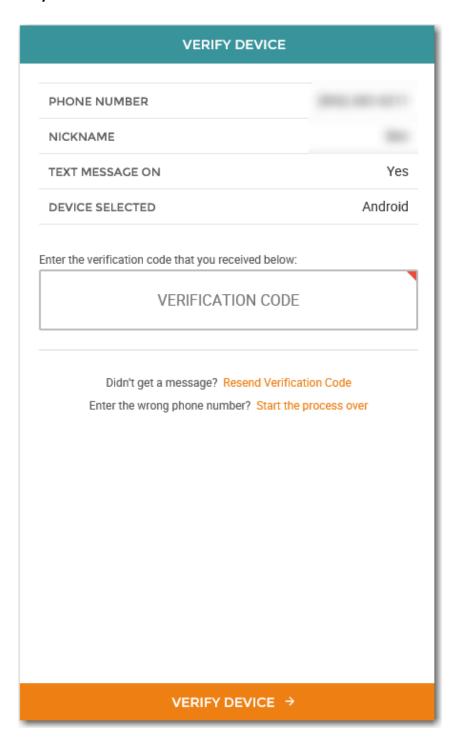
2. User will enter their 10 digit phone number, a nickname for the device, and choose their OS.



3. User will then be prompted to verify their device.

PHONE NUMBER
NICKNAME
Your device's nickname is how it will be referenced when signing in later or editing device settings.
SELECT YOUR DEVICE
Can your device receive a text message?
VERIFY DEVICE
We need to verify the setup of your device. We can call or text a verification code to use on the next step
TEXT ME
CALL ME
Use other mobile device or landline

4. Customer will receive a text or call with a verification code based off the option they choose. They will be asked to enter the code.



5. If user has a smartphone, they will be given the opportunity to download an OOBA app from Duo.

Duo Mobile is an application that runs on your phone and helps you authenticate. Without it you'll still be able to log in using a phone call or text message, but we strongly recommend that you use Duo Mobile to authenticate quickly and easily.

WHY USE DUO MOBILE?

- · It's fast & easy one click Approval/Denial
- · Works in any country
- · Doesn't require cell service

INSTALL THE APP

Select "User Duo Mobile" and receive two text messages:

- The first message will contain a link to install the Duo Mobile app.
 Please click the link to install the app.
- The second message will contain a link to activate your account. Please click the link to activate your account in the Duo Mobile app.

USE DUO MOBILE

6. If the customer chooses to download the app, they will be sent 2 links via text to download and verify the app.

Tuesuay, December 19, 2017

Download Mobile App: http://m-03bde0b6.duosecurity.com

To activate the app, click and open this link with Duo Mobile: https://m-03bde0b6
.duosecurity.com/android
/Vih731N4nJSqzKuTiK5d